



## VERSION 4.4.0 RELEASE NOTES

These release notes document bug fixes and changes in Release v4.4.0 of the AIM Suite.

### Contents

AIM Suite .....	2
System-Wide .....	2
Resolved Issues .....	2
Family Directory .....	3
Resolved Issues .....	3
DDM .....	4
Resolved Issues .....	4
Duplicate Checker .....	6
Resolved Issues .....	6
IQ .....	7
Resolved Issues .....	7
Diocesan Directory .....	8
Resolved Issues .....	8
Status Animarum .....	9
Resolved Issues .....	9
Contacting ParishSOFT .....	10

# AIM Suite

## System-Wide

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### Resolved Issues

#### **Cannot-Log-In Issue Fixed for Diocesan Staff**

Previously, diocesan staff who changed their passwords in AIM Family Directory could not log in to the AIM desktop applications. The system allowed them to log in to the desktop only after they logged in to ConnectNow Family Suite. This password issue, which only affected older versions (v3.7.40 and earlier) of the AIM desktop, was fixed.

# Family Directory

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## Resolved Issues

### Logged-In Users Can Now Switch to the Exclusive\_Admin Account and Access Duplicate Checker

Previously, if a logged-in user switched accounts to log in as an Exclusive\_Admin user and then tried to run Duplicate Checker, the **Duplicate Checker** option was not available on the **Utilities** menu. To access Duplicate Checker, the user had to log out and then log back in as the Exclusive\_Admin user. We resolved this issue. A logged-in user can switch to the Exclusive\_Admin account and access Duplicate Checker without logging out.

### 'Not Authorized' Error Message Revised for Clarity

Previously, if a user attempted to add a family to an organization and the **All Organizations** option was selected in the Organization list, the system displayed this error message:

You are not authorized to perform this action.

The message did not provide enough detail for users to know what action to take to resolve the problem. To provide a better description of the error and helpful advice, we revised the message text as follows:

You must select an organization before adding a family.

### Run-time Error '3265' Fixed

Previously, when the user attempted to delete a duplicate marriage record, the system sometimes experienced this error: `Run-time error '3265'`. We found and fixed the issue causing the error.

### Changes to Family Records at Diocesan Level Now Communicated to All Associated Organizations

Whenever a user makes a change to a family's record in ConnectNow Family Suite, the system now communicates that change in a notification message sent to all organizations in which the family has a record.

### Using the Address Quality Utility to Export a Family List No Longer Generates an Error

Previously, using the Address Quality utility to export a list of families in **Family List** caused an error. We resolved this issue.

### Editing a Family Record Within the Subscription Manager Module No Longer Generates an Error

We resolved an error that caused the system to experience an error when the user attempted to save edits to a family record that were made within the Subscription Manager module.

# DDM

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## Resolved Issues

### Appeal Code Field Now Accepts Special Characters

Previously, if the user created an appeal code and preceded the name of the code with a special character (for example, \$), the system saved the code. However, when the user selected the appeal code to apply it to new pledges, the system saved some pledges with a different appeal code. We determined that special characters in the **Appeal Code** field caused this problem. We resolved the issue by modifying the **Appeal Code** field to allow special characters.

### System Now Saves External Pledge ID Value

Previously, after the user added an **External Pledge ID** value and saved it, the system appeared to save the value but did not. We resolved this issue.

### System Now Prevents Deletion of Contributions in Closed Batches

Previously, the system allowed the user to delete contributions in closed batches when it should not have. Now, the system prevents deletion by disabling the **Delete** button so that it cannot be purposely or accidentally clicked.

### Correct Payment Method Now Shown in Modal Pop-Up Window for Family Giving History

In some installations, the wrong payment methods were shown for contributions in the pop-up window for Family Giving History. This was a display error experienced in the pop-up window only. That is, contributions listed in a family's **Giving History** grid showed the correct payment methods. We resolved this issue. The payment methods shown in the pop-up window are now correct.

### Processing Large Batches No Longer Causes Slow System Performance

Previously, if the user specified a date range that required the application to process thousands of batches, the system became extremely slow and could not display the **Batch Management** screen. We found and fixed the issue causing slow system performance.

### Controls Added to Prevent Pledges from Moving to a Different Batch

As a result of a specific sequence of user tasks, the system sometimes moved a pledge and its applied contributions from the batch it was associated with to a different batch. We identified the root cause of this problem and added controls to eliminate it and prevent it from reoccurring.

### **System No Longer Drops a Family's Record from the Pledge Entry Interface**

Previously if the user searched for a family using the Diocesan ID as the search criteria, the system loaded the family's pledge record as expected. However, if the user switched to a different fund, the system dropped the family's record. We resolved this issue. After the user switches funds, the system now keeps the selected family's pledge record loaded in the pledge entry interface.

### **Import Process No Longer Removes Notes from Pledge Comment Field**

For pledges imported into DDM from Online Giving, we resolved an issue that caused the system to remove existing notes for the pledges from the **Pledge Comments** field in the pledge record. The system then replaces the notes with new notes for the pledge contained in the import file. We resolved this issue. The system now appends the new notes to the existing notes in the pledge record. Appended to the new notes is a timestamp that records the date and time of the import.

### **System No Longer Clears Previously Selected Date Range for Batches**

Previously on the **Batch Management** screen, the system sometimes cleared the user's previously selected dates for batch searches. Without the stored values, the system loaded all batches for a fund, which significantly slowed page load speed. We resolved this issue by setting default date range values. In the **From** date field, the system now uses the date from the user's previous session as the default. If no **From** date value from the previous session is stored, the system sets the **From** date value to today's date.

# Duplicate Checker

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## Resolved Issues

### Issue Causing 'Return Code -100' and 'No name in column' Errors Fixed

While trying to merge families, users sometimes experienced a Return Code -100 error or a No name in column error. We found and fixed the issues causing these errors.

### Specifying Multiple Search Criteria No Longer Returns Blank Results

Previously when searching for duplicates within an organization, if the user specified criteria beyond just the first name and last name of the member, the search returned no results. We resolved this issue.

### Merge Errors Resolved

Previously, the system could not merge records of members who had a tuition invoice set up in ConnectNow Tuition. The merge process failed and the user experienced an error. We resolved this issue.

### Merge Process No Longer Overwrites Values of Unchecked Options in the Master Family Record

Previously, if the value of an option (for example, **Publish Phone** and **Send Magazine**) in a duplicate record was checked (True) and the value of the same option was not checked (False) in the master family record, when Duplicate Checker merged the records it changed the value of the option in the master family record from not checked (False) to checked (True). We fixed this issue. Duplicate Checker now retains the values in the master family record.

### Display Error Fixed for Merges of Same-Name Members

We resolved an issue that caused a member in a duplicate family with the same name as two members in a master family to appear to be merged with both same-name master family members instead of the just the one member the user selected. This was a display issue, which caused user confusion. The merge process correctly merged the member in the duplicate family with the member the user selected in the master family. We fixed the display error to remove confusion.

### Merge Process No Longer Re-Opening Closed Records

Previously if a family being merged had a closed record, Duplicate Checker erroneously re-opened the record after a merge. This caused a problem for the previous organization because records that it marked "closed" were re-opened, and the families were unexpectedly re-appearing in its Family List. We fixed this issue. If a duplicate family has a closed record in an organization, the record remains closed after a merge.

### Merge Process No Longer Crashes While Merging Duplicate Families with Tax Receipt History

We resolved an issue for Canadian users that prevented the merge process from completing if any of the families being merged had tax receipts in their history. The issue causing the conflict was fixed, so the merge process now completes successfully.

## Resolved Issues

### [Querying Data in the Batches > Owner Organization ID Column No Longer Produces an Error](#)

Previously, when the user ran a query to retrieve data from the **Batches > Owner Organization ID** column, the system experienced an error. We resolved this issue.

### [Added Ability to Query Pledge Adjustment Type Data](#)

Previously when the user queried data in the **Pledge Adjustment Type** column, the query returned an empty result set. We resolved this issue.

### [Wrong Dates Issue Fixed](#)

Previously, the sacraments and membership dates retrieved by queries were off by a day (a day earlier). We determined that the problem was due to time zone differences. This update fixes the date issue.

### [Criterion Modified for Queries Retrieving Data from the Members > Contact Info Column](#)

Previously, queries retrieving data from the **Members > Contact Info** column sometimes returned two family email addresses when one family email address was expected. This issue occurred for records that shared the same **MembershipID** value and contained a NULL value in the **Member > Contact Info** column. We modified the criterion so that these queries now always return a single result.

# Diocesan Directory

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## Resolved Issues

### **Users Can Now Delete Organizations Created in ConnectNow Family Suite**

We resolved an issue that prevented the user from being able to delete an organization that was created in ConnectNow Family Suite using the Add New Organization feature. Users can now delete organizations created in ConnectNow.

### **Mailing Label Print Error Resolved**

Previously when attempting to print mailing labels, the user experienced the following error: `this field name is not known`. We fixed the issue causing this error.



# Status Animarum

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## Resolved Issues

### Printer Icon No Longer Missing When Printing Reports in Firefox and IE Browsers

In the Firefox and Internet Explorer browsers, we resolved the issue that caused the printer icon to be missing from the pop-up window that opens after the user clicks the **Print blank** or **Print populated** button. The missing icon prevented users from being able to print a blank or populated Status Animarum report.

### Text Removed from Printed Version of the Status Animarum Report

In the **Religious Education** section of the Status Animarum report, we removed the following text because it did not apply: `Do not include confirmation class.`

### Average Attendance Calculation for Weekday Mass Fixed

Previously, the amount shown for **Weekday Mass Total Average Attendance** was not correct in the printed Status Animarum report. We determined that the report did not include all rows in the calculation. We fixed the calculation error, and the amount shown is now correct.

# Contacting ParishSOFT

If you have questions or require support while using the application, use any of the following methods to contact us:

	<a href="http://www.parishsoft.com/getsupport">http://www.parishsoft.com/getsupport</a>
	support@parishsoft.com
	(734) 205-1000 (main) (866) 930-4774 (support) (734) 205-1011 (fax)