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## Today's Agenda

- August 2020 Survey Impact on Parishes
- Pivot & The New Normal
- 3 Keys to Offertory Recovery
- Q&A





### August 2020 Survey



## Impact on Parishes during COVID-19







<u>67%</u>

Largest concern = reduction in offertory







## **25%**

Average allowable Mass attendance









# One time giving – March/April







# Recurring giving – after March/April





## **Survey Conclusion**



### **Tipping Point**

Online

VS.

**Traditional** 





#### **Pivot & The New Normal**



**75%** 

Recurring
Online
Offertory





## 3 Keys to Offertory Recovery



Communicate the Message



Manage the Process



Leverage the Technology





#### What's the Message?

- Make it personal
- Highlight financial impact
- Stress the urgency

- Tout the convenience
- Point to technology
- Keep asking







### Where's the Message?

- Mail
- Email
- Website

- Social media
- In pew
- Pulpit







#### Who's your team?

- Account setup
- Technology platform
- Parishioner outreach

- Processing of funds
- ChMS integration
- Donor support







### **User Friendly Technology**

- Online
- Smart phone
- Tablet

- Text to give
- Giving app
- Card swipe







#### Conclusion

- Ask for help!
- Build your team!
- Give them technology!











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